



NAPA BENEFITS CONTACT LIST

IMAGINE360

Third Party Administrator

Set up an online account to print ID cards, manage claims, view deductibles:
mibenefits.imagine360.com

Member Support:

Phone: 800-716-2852

Email: myplan@imagine360.com

Balance Bills Support:

Phone: 800-977-7381

Email: balancebills@imagine360.com

PHCS HEALTH NETWORK

Medical Insurance

Find a Doctor or Specialist who accepts our insurance: www.multiplan.com
When selecting a network, choose "Practitioner & Ancillary."

You can also call: 800-827-7223

DELTA DENTAL

Dental Insurance

Set up an online account to print ID cards, manage claims, and find participating dentists: www.deltadentalins.com

Member Phone Support: 800-932-0783

SYMETRA

Disability Programs, Life Insurance, Critical Illness, Accident Insurance

Set up an online account to manage claim information, update beneficiaries, and more: www.symetra.com

Member Phone Support: 877-377-6773

FIRST STOP HEALTH

Telemedicine and Virtual Mental Health Counseling

FREE for employees enrolled in NAPA's medical plan: www.fshealth.com

Member Phone Support: 888-691-7867

TRUE RX

Pharmacy Drug Coverage

For help with coverage, benefits, claims and general plan information: 866-921-4047

For help with username, password, phone number and registration information:
888-211-1608

HIGHMARK / DAVIS VISION

Vision Insurance

Go to www.highmarkblueshield.com to find Doctors, verify eligibility, initiate appeals, and more!

Member Phone Support: 800-223-4795

ADP RETIREMENT SERVICES

401k Plan

Member Phone Support:
866-695-7526

NAPA TRANSPORTATION CONTACT

HR Department

Feel free to contact HR with questions regarding our plans or your coverage

Phone: 717.920.9840 Option 7

Email: HR@napatran.com