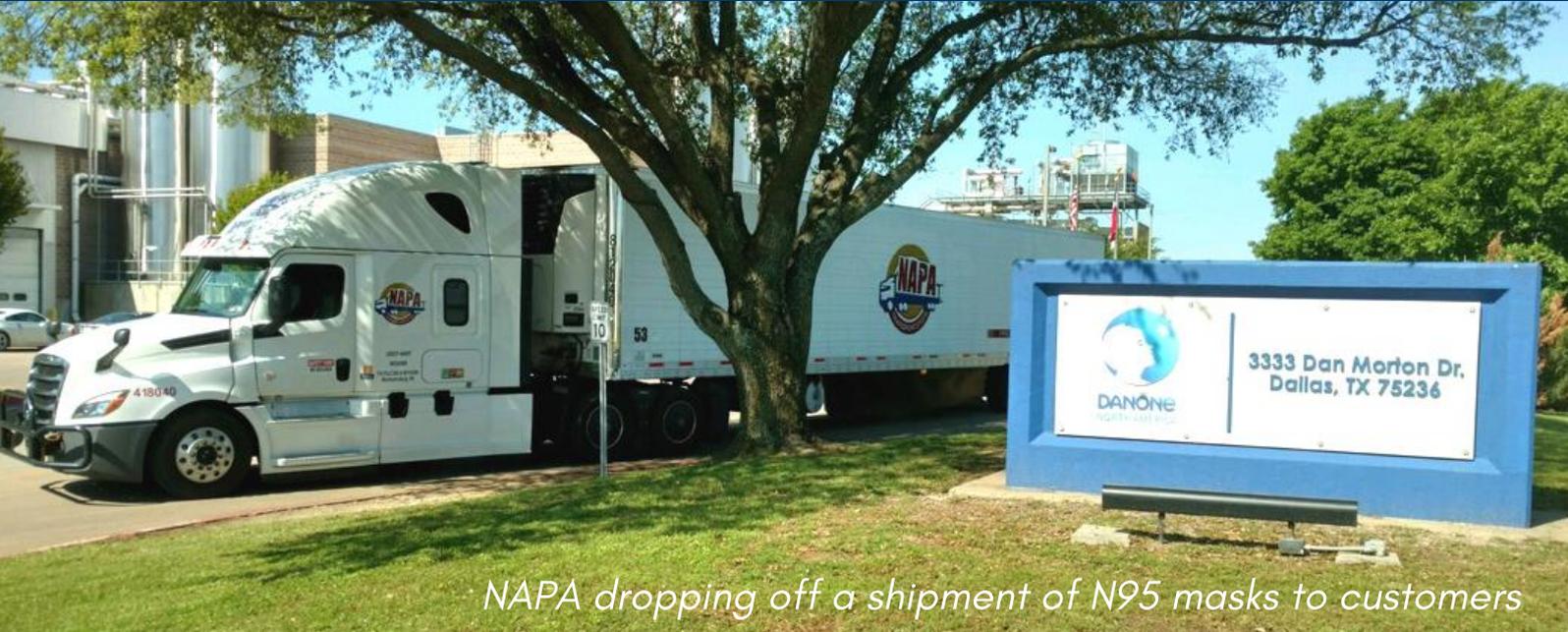




NAPA NEWS

SPRING 2020 EDITION



NAPA dropping off a shipment of N95 masks to customers

THANK YOU ALL FOR YOUR DEDICATION!

"NAPA Transportation Inc., a transportation company started by a driver to create an environment where drivers are appreciated for doing the hard work they do. It's not a regular job, it's anything but. It's really a labor of love. Our drivers are the BEST."

- Ron Accomando, Chief Executive Officer

"Thank you so very much for continuing to deliver the critical supplies, groceries & everything else you deliver every day while our nation goes through this devastating pandemic. Each of you continue to be the front line of our nation's battle against this virus & we can't win this fight without YOU!! YOU are making the difference! Just remember, not all heroes wear capes!! Thank you for all that you do!! Stay Healthy."

- Morgan Smedley, Human Resources Manager

"I would like to thank all of the drivers for doing their jobs in such a time as the present. I'm grateful for the job that they are doing to ensure that all of our families can still try to function in a sense of "normalcy". I'm happy to be part of a company that supports its drivers and their families. Stay safe out on the road!!"

- Brittany Atkins, Driver Recruiter

"Thank you, NAPA Drivers for your dedication and strength, during these trying times. Stay safe and smart out there. Our hearts are with you."

- Jon Edson, Truckload Coverage Representative

"One of the things I love the most about working at NAPA are the people; we have great people, caring people. You can really tell how much they care based on what they do when nobody is watching. There is no better example than the work our drivers do every day to selflessly work to deliver necessities to others. They receive no applause, no trophies; they do what is needed without hesitation so that we all have the opportunity to live our daily lives without interruption. In times like these it really shows us how much we owe to them. So, to all our drivers out there, thank you for keeping us all moving!"

- Dave Remm, Director of Sales & Customer Service

"Shout out to all of our drivers at NAPA Transportation, Inc. who continue to deliver essential goods to stores across the country. They are risking their health each day to ensure people have all that they need to continue with their normal daily lives. We appreciate all that they do, and I respect each one of them so much! They don't ask for recognition or applause; they just continue to do their job. If you can, take time to pray for their safety and continued health as they are out on the road! They truly are heroes!"

- Zach Miller, Human Resources Coordinator



A NOTE FROM THE PRESIDENT



Trucking Thru Coronavirus

On March 16, 2020, we made the unprecedented decision at NAPA to move more than ninety percent of our office staff out of the office, to work from home. This was a risky decision to make with a lot of uncertain outcomes... How would our people react to this? How would our systems respond & hold up? How could we possibly work effectively without being able to see each other or speak to each other in person? Would this negatively impact our drivers? Would this negatively impact our customers? Would this negatively impact our business?

While we had no way of knowing the answers to these questions at the time, the decision to work from home was made quickly, without hesitation because we knew this provided the best opportunity to ensure the health and safety of all NAPA employees. Six weeks later... Our people have reacted with exceptional resiliency and determination. Our systems have been reliable. Everyone has adapted to working from home, effectively. I am so proud to report that there have been no measurable negative impacts to the business, outside of the inconvenience and occasional frustration that is felt by all of us during this time. This is truly remarkable and everyone should feel proud of this significant accomplishment.

Coronavirus Market Impact

The freight market has been on quite a roller coaster ride over the last several weeks...the middle to end of March saw huge spikes in freight volumes throughout our network as panic buying drove a surge in volume for most of our major customers. The last four weeks have been quite the opposite... Imports, production & distribution of non-essential products have slowed down tremendously and even stopped completely in some industries. Additionally, some food manufacturers in the US have also temporarily suspended production and distribution of their products. This scenario of low freight volumes and excess capacity has left many motor carriers "scrambling" to find freight for their drivers. It has also sharply driven down the prices for those carriers who rely on brokers or the spot market to move their trucks each day.

SALES, CUSTOMER SERVICE, OPERATIONS - THANK YOU!

While our drivers and techs have been on the frontlines and appropriately been recognized for their bravery - it's important that we also recognize the tremendous efforts that our Sales, Customer Service and Operations teams have continued to make each day, on behalf of our drivers. The last three weeks have been some of the most challenging weeks the industry has ever seen. The grit and determination demonstrated by these teams, working seven days per week to make sure every driver has a load has been truly impressive. It's very difficult to ensure there is enough freight moving thru our system to support all of our drivers, when there is not enough freight moving thru the country to support all of the companies and drivers that exist. But these teams have raised their level and accomplished the mission!

New Equipment Update

Prior to the Coronavirus outbreak, NAPA had multiple equipment orders in place as part of our annual new equipment purchasing plan. While Coronavirus related delays have pushed back timelines for much of this equipment, NAPA has not cancelled any of our orders. We have begun taking delivery of 100 Reefer trailers (in our exchange program with Prime). We expect to take delivery of 20, Brand New 2021 Freightliner Tractors by late June and we have just recently placed an order for additional Kenworth tractors for our Lease Purchase Program expected to be delivered in late May.

New Business Update

Hershey's has awarded NAPA a new contract that includes 1100 loads in and out of Edwardsville, IL (St. Louis). The total award represents greater than 40% in year-over-year growth in miles, revenue and volume. Congratulations to everyone for your assistance in NAPA earning such a great award from Hershey! Drivers -- you can look forward to this new business set to start May 1. NAPA is also currently in contract negotiations with M&M Mars. Preliminary results indicate we may see up to 40% growth from this account as well, set to start June 1. Target & Walmart have each been added as new customers within the last quarter and we have several other new customer targets that are currently in negotiation.

Social Distancing & Returning to Work

I would like to thank everyone; those at home, in the office, Drivers and Techs for your on-going commitment to meeting NAPA's social distancing expectations. Everyone has taken our social distancing guidelines seriously, and for that, I am grateful. Your continued commitment to social distancing while at work and at home, helps to ensure the safety for all of us, and will ultimately help us all return to work (physically) faster.

While we are very eager to have everyone return back to our offices, we have not yet established a return to work date or timeline. We will continue to monitor the guidance issued by the CDC and State authorities, while working closely with Human Resources & Senior Leadership, to determine the appropriate time to return. We remain committed to maintaining a safe work place for all employees and will continue that commitment as we transition back into the office. Return to work details will be communicated at a later time--I appreciate everyone's continued patience & understanding as we make sure the timing is right for a safe return to the office!

- Nic Accomando

COMPANY DRIVER OF THE MONTH

The Driver of the Month is awarded to Drivers who have achieved operational excellence and are dedicated to keeping the roads safe.

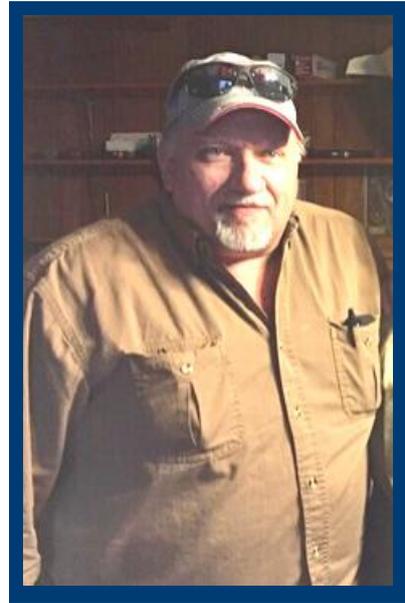


JANUARY

SCOTT WHALEY

Scott Whaley has been a truck driver since 1997 and joined NAPA in January 2018. Prior to his driving career, Scott worked for Goodyear and was also a Diesel Technician. Those experiences sparked his interest in trucks.

When Scott isn't on the road, he enjoys spending time working on his house, attending his grandchildren's travel team's games, fishing, or just unwinding. Scott and his wife have 3 grown sons and 2 grandchildren who are both straight A students.



FEBRUARY

VERNE MAPES

Verne Mapes started his driving career in the Navy where he drove internationally and served our country for 31 years. Verne started driving in the commercial transportation field in 2002. Verne spent seven years at Penns Best and after the acquisition in 2017, he joined NAPA Transportation.

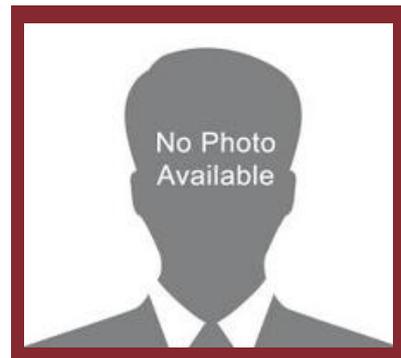
When Verne isn't on the road, he helps his wife with her organic herb farm. Verne also spends time with their 2 children, mini horse, donkey, chickens, 5 cats, 2 dogs, 3 tanks of fish and a macaw. He also enjoys woodworking.



MARCH

ERVIN MILLER

Ervin Miller has been with NAPA since June 2011 and has 14 years of driving experience. He's a great driver who routinely stays out on the road and is always willing to help out. His interactions with the staff are positive and always upbeat.





VETERAN OF THE MONTH



The Veteran of the Month is awarded to a NAPA employee who is a Military Veteran or on Active Duty and is committed to NAPA's mission.



JANUARY

CURTIS BLANKENSHIP

Curtis Blankenship enlisted in the Army on his 18th birthday on February 26, 1993. On that same day, a terrorist attack was carried out in the parking garage of the World Trade Center's North Tower.

This past December, Curtis volunteered his time with Wreaths Across America by delivering live wreaths to be placed on graves of our country's fallen heroes in cemeteries throughout Pennsylvania.

FEBRUARY

PETER GIRARD

Peter Girard was in the Army from 1974 - 1976 and was discharged as an E-4. He spent 18 months in the 181st Field Artillery in Germany and was always on alert.

Peter likes having family time and watching NASCAR and truck pulling events.



MARCH

MATTHEW SETTERDAHL

Matthew Setterdahl was in the United States Air Force from 1979 - 1981 and was honorably discharged as an E-3.

He began his time with the USAF loading aircraft onto the ramp. He then moved to the special handling section and was in charge of the in transit explosive bunker.

Matthew has been to 48 US states and 7 Canadian provinces. So, when he's not driving truck, he enjoys traveling with his wife.





PERSONNEL UPDATES

Recognizing NAPA employees taking the next step in their careers.

PROMOTIONS



BRITTANY ATKINS

Brittany Atkins joined NAPA in June 2019 as a Recruiting Processor. Her hard work, dedication and positive attitude has progressed her from Processor to Junior Recruiter and now to Recruiter in less than a year. Brittany is very passionate about helping drivers find a home at NAPA, and drivers enjoy hearing from her.

NELSON CHILSON

Nelson Chilson joined NAPA as a Driver in August 2018. With almost 20 years of driving under his belt, Nelson decided to move over to the Safety side of the business. Nelson is now the Field Safety Representative in Richmond.



JOSH SNYDER

Josh Snyder has been promoted to NAPA's Asset Manager. Josh served as the Driver Team Leader in Mechanicsburg and has proven to be a valuable resource. We look forward to Josh making an impact across multiple areas including fuel management, trailer dwell, unbilled physical damage, etc.

KEEGAN TYMON

Keegan Tymon has been promoted to Regional Operations Manager where he is responsible for the Mechanicsburg Driver Managers, the Afterhours staff, and the 4on - 4off Dispatch Support team. Keegan's ability to balance the needs of Drivers, Planning, and the Customer will improve both service levels and Driver Productivity throughout our network.



ED WARNER

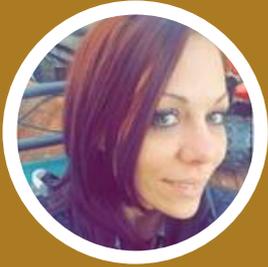
Ed Warner has been promoted to the Terminal Manager in Tunkhannock. Ed came to NAPA in the Penns Best acquisition and has played a large part in integrating the Penns Best drivers into NAPA's system. Ed has distinguished himself as a leader capable of continuing our success in the PA North market.

PERSONNEL UPDATES



Recognizing NAPA employees taking the next step in their careers.

TEAM NAPA ADDITIONS



Melissa Bishop joined NAPA as an Administrative Assistant in the Mechanicsburg shop. Melissa grew up in Perry County, and now lives in Mechanicsburg with her 7-year-old son. When she's not at work; she enjoys bike rides with her son, a good book, binging Netflix shows, or taking a vacation anywhere! She likes adventures, but also enjoys being at home.



Nic Boro joined NAPA as an Operations Trainee. Nic is originally from Palmyra, PA, and got married in May 2019. He also has a 4-month-old golden retriever and a cat that he rescued. Nic enjoys biking, hiking, traveling, and relaxing at home. He was a retail manager for 7 years before making the transition to the transportation industry.



Conner Eichelberger joined NAPA as a Claims Coordinator in the Safety Department. Previously, Conner worked as a Claims Adjuster specializing in commercial auto property damage and bodily injury claims. His hobbies include: bodybuilding, gaming, and watching movies. In January, Conner and his wife, Anna, welcomed their first baby, Ariya Mae.



Victoria Fronk joined NAPA as a Billing Administrator. Tori graduated from Northern High School of Dillsburg in 2017. Tori's hobbies include dancing, going to the races and attending Hershey Bears games. She's currently obtaining her Emergency Medical Technician certification from HACC and has previous experience as a medical Billing Representative.



Timothy Gaffey joined NAPA as a Local Sales Representative. He was born in St. Mary's, PA and has lived in the Harrisburg area most of his life. He has been in transportation for around 17 years. Tim has a family with two boys that are 15 and 12, as well as two Irish Setters. He enjoys sports and is a big Penn State fan.



Christian Golas joined NAPA as a Breakdown Coordinator. Christian is originally from Philadelphia and moved to Harrisburg last December to be closer to his girlfriend Kay and their Beagle, Autumn. He has worked in the transportation industry for the last 20+ years. Christian has twin 15-year-old boys. In his spare time, he enjoys going to the gym, reading, walking Autumn and indulging in comic books.

PERSONNEL UPDATES



Recognizing NAPA employees taking the next step in their careers.

TEAM NAPA ADDITIONS



John Gondol joined NAPA as a Truckload Coverage Representative. John is a graduate of Penn State and owner of small business specializing in event videography. Previously, John traveled across the globe with a livestream production company and worked as a cook in his off-time. John's hobbies include performing as a magician, rooting for his favorite sports teams, gaming with his friends from all over the world, and learning new meals he can cook for his fiancé.



Cheryl Henry joined NAPA as a Safety Administrator. Cheryl was previously working as a Human Resources Assistant and has many years of experience in the transportation industry. She is a wife and a mother of three. Currently, Cheryl lives in a small town in the middle of nowhere. In Cheryl's free time, she enjoys taking walks, shopping and spending time with her family.



Thomas Muth joined NAPA as a Driver Recruiter. He grew up in Eastern Pennsylvania and moved to Central Pennsylvania a year and a half ago. Thomas loves to play and watch sports. He is a big fan of the Philadelphia Eagles, New York Mets, and Pittsburgh Penguins.



Mitch Ortiz joined NAPA on the Afterhours Support team. Mitch is originally from Carlisle but moved to Washington, DC in 1994, where he worked for AARP for 19 years. His hobbies include; listening to music, driving, as well as, playing pool and basketball.



Shirlinda Pacheco joined NAPA on the Afterhours Support team. Shirlinda was born in a big city but grew up in a small town. Her favorite hobbies include video games, archery, comic books, muscle cars, and playing with her dog. Shirlinda brings over 8 years of transportation experience to our team, including shipping, warehouse, and driving experience.



Dawn Phillips joined NAPA as the Title Clerk. She is from the Mechanicsburg area. Dawn's husband was in the military for 22 years, which gave them an opportunity to live in Germany, Netherlands, North Carolina, Georgia, and New Jersey. In her spare time, she enjoys spending time with her grandchildren, attending sporting events and sprint car racing.

PERSONNEL UPDATES



Recognizing NAPA employees taking the next step in their careers.

TEAM NAPA ADDITIONS



Danelle Salsman joined NAPA as a Human Resources Assistant. Danelle graduated from Penn State University in May 2019 with her Bachelor's degree in Human Resources. She grew up in Wyalusing, a small town in Northeast PA. Danelle currently lives in Camp Hill with her fiancé Ross and Goldendoodle named Jax. She enjoys hiking, spending time with her friends and family, and going on new adventures.



Jennifer Tessier joined NAPA as a Planner. Jennifer brings over 15 years of transportation experience to the team. She is originally from Syracuse, NY and moved to Pennsylvania 15 years ago. She is a proud Aunt to four nieces and four nephews, and also owns two German Shepherds that are the center of her universe! Jennifer loves to be outdoors, and goes camping and hiking regularly during the summer.



Nelson Trout joined the team as the Parts Manager. Nelson's family is originally from Canada and he is the first person from his family born in the US. He attended Culinary School and later went back to college for Applied Science, specializing in Diesel Engines. Nelson was a Mechanic for 10 years before switching to a Diesel Mechanic Instructor and State Certifier for Penn DOT. He started his own Fishing Rod and Wood Working Company 15 years ago. In Nelson's spare time, he enjoys to fish, hunt, hike, and be outdoors.



Jodi Wanfried joined NAPA as a Credit Analyst. Jodi has lived in Central PA her whole life and currently lives with her boyfriend, Shawn. She has a son, Cody, and two rescue dogs that she loves with all of her heart. Jodi's favorite hobbies are reading, spending time with friends and her dogs, as well as tubing and kayaking. Jodi has many years of experience in Accounts Receivable, mainly as a Credit Analyst, and is known for being a hard worker.



Sabrina Webb joined NAPA as a Truckload Coverage Representative. She grew up in Maryland and is fairly new to the Harrisburg area. Sabrina graduated from York College with a Bachelor of Science in Recreation and Leisure Administration, but most of her experience has been in customer service positions and she particularly enjoys building relationships with people! Outside of work, Sabrina enjoys to cross stitch, sew, bake, and spend time with her dogs and family.



Timothy Wilson joined NAPA as a Truckload Coverage Representative. Timothy grew up in New Cumberland and now lives in Shermans Dale, PA with his wife. He started working at Old Dominion Freight Line in 2012 and has a wide variety of experience in the industry. Outside of work, Timothy enjoys hunting, fishing, motor sports, and hiking with his dogs.



HARD WORK PAYS OFF

Hard work does not go unnoticed at NAPA.

THE BIG CHECK

The Annual Production Bonus is awarded to a Driver who has driven 105,000 miles annually. These Drivers received a production bonus this quarter:



In addition to those pictured, the following Drivers received a bonus this quarter: James Carle, Nicholas Decio, Christopher Helmes, Dean Heusner, Daniel Lambe, Andrew Lowcock, Jeff McChesney, Charles Platt, Matthew Russell, Charles Small, Shane Verret, Kris Vollbrecht, Travis Wiles and David Wingate.

GO THE EXTRA MILE

The Go the Extra Mile award is based upon the concept of promoting team spirit! Nominations are made for superior performance and/or contributions by a teammate. The following individuals were nominated this quarter:

OFFICE

Andy Sweigart
Anthony Cloud
Beth Yarger
Brittany Atkins
Carmen Rivera
Chris Roach
Colby Malone
Dave Berrier
Garret Frick
Jason Miller
Jason Rhoads
Jessica Kelley
Jim Brighton
Jon Edson

Jordan Myers
Kasey Brough
Kelsey Moodt
Matt Totaro
Michelle Stanley
Molly Kramer
Morgan Crouse
Nick Chester
Ryan Bell
Sean Davidson
Tara Williams
Uriah Pentz
Will Mauer
Zach Miller
Zack Burd

SHOP

Devon McCowan
Greg Guthrie

Mark Stoner

DRIVERS

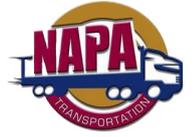
Gary Gusillo
Nelson Chilson





STAYING HEALTHY

Maintaining your Physical, Mental, and Emotional Health.



ON THE ROAD

At Truck Stops / Rest Areas / Restaurants

- Maintain at least 6 ft from others at all times
- Use curbside pick up
- Avoid the conversation circles
- Use social media
- Don't directly touch gas pumps or credit card readers
 - Use paper towels or gloves
 - Wash hands before and after

On Customers' Lot

- Contactless deliveries and pick up - if possible
- Wear required personal protective equipment (gloves, mask)
- Electronic documents and signatures
 - Take picture of document instead of getting actual document -- if applicable
- Use own pen

Protection From Contamination

- Wash your hands frequently with warm, soapy water for at least 20 seconds
- Use hand sanitizer
- Wear personal protective equipment (gloves, mask)
- Change clothes, daily at a minimum
- Wash clothes immediately, or bag them
- Clean shoes and soles while wearing gloves
- Disinfect cabs fully and regularly
- Use cleaning products
 - 2 tbsp bleach per 1 quart of water; use cloth, let sit for 5 minutes then wash off
 - 1/4 cup of bleach per 1 gallon of water
 - Never mix disinfectants and cleaning products together

For Team Drivers

- Maintain as much distance as possible
- Keep curtain closed; head at passenger seat
- Wash or sanitize hands regularly
- Wear personal protective equipment (gloves, mask)
- Clean ELD before each rotation
- Each person wipes down area before rotation
- Don't share pens or other personal use items

AT THE TERMINAL

Working in the Office or Shop

- Work from home if you are able
- Stay home when you are sick
- Wear required personal protective equipment (gloves, mask)
- Wash your hands frequently with warm, soapy water for at least 20 seconds
- Maintain 6 feet from other individuals
- Cover your mouth with tissues whenever you sneeze, and discard used tissues in the trash
- Avoid people who are sick
- Clean frequently touched surfaces regularly
- Opt for telephone or video conferences

RUNNING ERRANDS

In Need of Essentials

- Opt for delivery or curbside pickup
- Use the drive-thru
- Plan ahead to minimize trips in public
- Don't directly touch frequently used surfaces
- Wipe down surfaces that you have to touch
- Get just what you need as quickly as possible
- Wear personal protective equipment (gloves, mask)
- Maintain at least 6 ft from others at all times
- Wash hands before and after trips

AT HOME

While Social Distancing with Family

- Wash hands upon returning home
- Clean frequently touched surfaces regularly
- Disinfect shoes, phones, watches, and jewelry
- Connect with others though phone/video calls
- Exercise inside your home or outside
- Open windows to increase ventilation
- Maintain distance from others who may be ill





SAFETY UPDATE

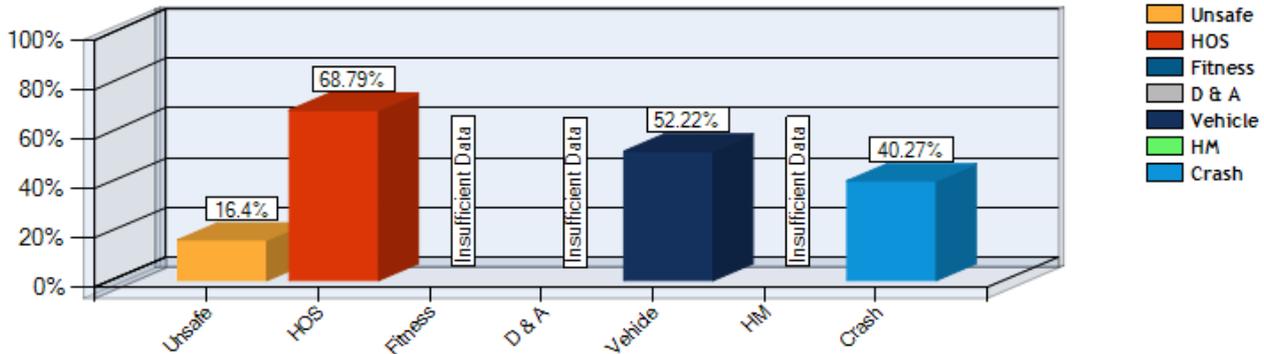
Keeping our Drivers and Employees Safe.



FMCSA SCORES AND RATINGS

The **Compliance, Safety, and Accountability (CSA) Score** is a safety compliance and enforcement program of the Federal Motor Carrier Safety Administration (FMCSA) that holds motor carriers and drivers accountable for their role in safety.

NAPA is below the intervention threshold limit in all areas. Keep up the safe work!



The **Carrier Safety Rating** measure of the carrier's compliance with the FMCSR. The rating is based on a Compliance Review which is a statistical sampling or audit of required records to determine a motor carrier's compliance with the FMCSR. An in-depth review of the motor carrier's records is made to check different categories of drivers, vehicles and trips. This review may be limited to specific problems and may include a detailed investigation of a problem area. Ratings are: Satisfactory, Conditional, or Unsatisfactory.

NAPA's Carrier Safety Rating = Satisfactory

EMPLOYEE AND GUEST SAFETY

The safety of our employees and guests is our top priority at each of our facilities. Please drive safely and at an appropriate speed (10 mph or less) in our parking lots. There are a lot of blind spots, people and pets coming out from between trailers etc.

WHEN THE WORLD STOPS...THEY KEEP MOVING.



THANK YOU TO ALL TRUCK DRIVERS AND TECHNICIANS!



DRIVER REFERRAL PROGRAM

At NAPA, our top source of hiring quality drivers is through driver referrals. Drivers trust other drivers, so we've created a new referral program to ensure our drivers receive top dollar for the highest quality candidates.

How It Works

Step 1:



Use Refer-a-Friend on Driver Pulse App

Step 2:



Tell Driver to Apply Online at drivenapa.com

Step 3:



Driver Completes Application Online

Step 4:



You are Now Making Money!

Driver Referral Bonus Payout

\$25 upon receipt of referred driver's online application

\$25 when driver scheduling an orientation date

\$100 when driver arrives at the first day of orientation

\$250 when driver reaches ninety days of service

\$250 when driver reaches two weeks of service

\$100 when driver graduates orientation

\$500 when driver reaches six months of service

\$750 when driver reaches nine months of service

\$1,000 when driver reaches one year of service

Driver Referral Program

Earn up to **\$3,000** Per Referral



#NAPAGoesRED FOR HEART HEALTH

[COMMUNITY] SERVICE DRIVEN

NAPA is a proud sponsor of various causes and philanthropic events.

HOLIDAY STOCKINGS

This holiday season, we teamed up with Soldiers' Angels to send stockings to deployed service members or veteran patients. Our donations were a part of over 22,000 holiday stockings filled with goodies sent to deployed service members, chaplains, Special Operations Forces units and veteran patients hospitalized over the holidays.



Thank You From Soldiers' Angels:

Thank you so much for the holiday stockings that you donated to Soldiers' Angels to send to our troops deployed. The holidays can be hard on many people but especially to those who are deployed and away from their families. Because of you, soldiers felt the holiday cheer and know that they are supported and cared for during the holiday. It is truly YOU that has made this holiday memorable for our deployed troops and we cannot thank you enough. It means the world to us and especially to them. Here is what two service members had to say:

"Knowing that people care for us while deployed makes us have pride in what we do. Soldiers' Angels is helping us feel loved when needed." - SPC Bernal

"It wasn't the package that made it amazing. It was the feeling I got when I received it from someone I didn't even know." - Matt

THANK YOU.... Thank you for caring. Thank you for supporting Soldiers' Angels and thank you for supporting our service members. Without donors like you, we could not provide the support and aid that we do.

MAKING STRIDES AGAINST BREAST CANCER

Bake Sale

We teamed up with Four Diamonds to host a bake sale. Four Diamonds helps conquer childhood cancer by covering 100% of all medical expenses related to cancer care that are not covered by insurance.

Basket Raffle

Carmen Rivera was the lucky winner of our basket raffle fundraiser. The basket included \$150 gift card to Epic Salon and make-up and hair supplies.



2020
STRIDES
GOAL

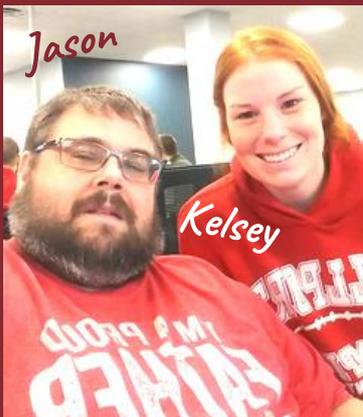
\$9,000



Adrienne



Jon



Jason

Kelsey



Deb

NAPA'S NOTEWORTHY

Driver's Perspective on COVID-19

It's impossible for a truck driver to work from home, but the world depends on them to get their needs met. How are truck drivers getting through?

Joseph Diaz was interviewed by WFXR in Virginia while refueling. Joe told reporter his perspective on the situation. He said "since I've been doing this, truckers have been the bad guys, for some reason," Joe said. "We've got a bad reputation, but since this Coronavirus has been going on, there's been a lot of support from the people. Just yesterday, I was in Ohio, driving, and somebody spray-painted, real big like on a bed sheet or something, "Thank you, truckers!" That made me choke up, man."

Read the full story here on wfxrtv.com.

A Job Well Done

Jose Tavares was personally recognized by a customer this quarter. The customer reached out to NAPA to let us know how much they love Jose. "On day one," the customer said, "he walked around the warehouse and introduced himself to everyone." Nice job, Jose!



That Hurts!

Jared Hutkowski, NAPA Operations Manager, volunteered to be a human canvass for the TV show Ink Masters. The episode first aired on March 10, 2020 on Paramount Network.

Future NAPA Drivers...



Claire



Melanie



Dylan



Lucas

Congratulations to...

Carla and Matt Dinen on the birth of their daughter, **Claire Ann**, on January 14, 2020.

Josh Wright on the birth of his daughter, **Melanie Pace**, on February 11, 2020.

Lyndsie and Terry Hartman on the birth of their son, **Dylan**, on February 24, 2020.

Jason Weiandt on the birth of his son, **Lucas**, on March 17, 2020.

"I'VE GOT YOUR TOILET PAPER..."



As shoppers lined up around a New Jersey store, Chuck Small pulled his trailer up to the loading dock to make a special delivery.... of toilet paper.

Chuck got out of his truck and announced, "I've got your toilet paper!" to the shoppers and employees who applauded him.

"What a feeling that was to have everybody clap. That must be what a celebrity goes through," Chuck said. "I felt kind of wanted, and like I'm doing something."

Read the full story here on thetrucker.com.

NAPA'S NOTEWORTHY

Driver of the Year Celebration

James Carle, a Northeast Regional Driver focusing on the New England area, is this year's NAPA Driver of the Year.

James started with NAPA Transportation in January 2014 and has been a Driver of the Year runner-up since then. He has proven his safe driving skills year-over-year.

On March 6th, we were able to finally celebrate James in front of the everyone in the Mechanicsburg office.



Featured NAPA Driver



JC Montgomery

JC Montgomery is a Local Driver out of Columbus, OH and has been with NAPA since May 2019.

JC is not only very passionate about driving her 10-speed, she also loves helping others.

JC has been a great referral source for new drivers to NAPA. She also took action to help out Celadon and GDS drivers while they were stranded. Thanks for caring, JC!



NAPA Zooms

Megan Thompson and her team stay connected using Zoom. "My region did it [zoom] today and it really made everyone's day. Just a few minutes to see each other's faces again, catch-up, talk about work, life and laugh a little even, while being separated!", Megan said.

OFFICE APPRECIATION DAY



As we previously celebrated Driver Appreciation Week and Technician Appreciation Day, we can't forget the hard work and dedication of our office staff. We greatly appreciate all that they do every day. To honor them, we hosted a catered breakfast and an office-wide ping pong tournament.

With 19 participants, this single elimination ping pong tournament was a heated battle until the final seconds.

In the end, Zach Johnson dominated the tournament and walked away with a \$100 gift card and, of course, bragging rights.



A HEALTHIER NAPA

A sedentary and uninspired work life can be hazardous to your health. Participating in NAPA's wellness challenges will help boost your health and give you more energy. This quarter's Wellness Challenges were:

WELL WINNERS

Our wellness challenge winners were:

JANUARY: NEW YEAR, NEW U! CHALLENGE

The New Year, New U challenge was the perfect way to kick off 2020 on the right foot. This challenge was designed for anyone that has made a promise or resolution but has a hard time making them a reality.

New Year, New U Challenge Winners: Dave Remm, Carmen Rivera and Barb Watson



FEBRUARY: HEART HEALTHY CHALLENGE

February was American Heart Month. Did you know, 1 in 3 women in the United States die from heart disease? So, we used the month of February to raise awareness about heart health and to urge those around us to prevent heart disease. NAPA showed our support and wore red on February 7th with #NAPAGoesRed for our selfie challenge.

Selfie Challenge Winner: Adrienne Dunlap



MARCH: SNOOZE FEST CHALLENGE

1 in 7 Americans don't get the recommended 7-9 hours of sleep each night and that takes a toll on the body. In March, NAPA was challenged to make some little changes in sleep habits that could make a big difference in overall health.

Snooze Fest Challenge Winner: Barb Watson
Snooze Fest 2nd Place Winner: Patti Staub



APRIL: HYDRATION CHALLENGE

During these crazy times, are you still remembering to drink water and stay hydrated? Studies show that nearly half of Americans are not drinking enough water -- men should drink about 15.5 cups (3.7 liters) of water per day and women should drink around 11.5 cups (2.7 liters). We challenge everyone to stay hydrated, by drinking the recommended amount of water each day, and to stay away from the sugary and caffeinated drinks.



NAPAVERSARIES

Congratulations on your anniversary with NAPA Transportation, Inc. As you reach this milestone, we want to take the opportunity to thank you for your ongoing hard work and efforts that have had a significant role towards our company's successes.

FIRST

Dol, Jean	1/3/2019
Hall, Joann	1/8/2019
Keithline, Richard	1/8/2019
Wallace, John	1/22/2019
Peffer, Michael	1/28/2019
Armstrong, Jeff	2/4/2019
Howell, Alpheus	2/8/2019
Mortimer, John	2/11/2019
Miller, Tracy	2/13/2019
Russell, Matthew	2/14/2019
Knox, Sebastian	2/25/2019
Mills, Chad	2/28/2019
Rasnake, Bradley	2/28/2019
Bell, James	3/7/2019
Blankenship, Curtis	3/7/2019
Kress, Kenneth	3/7/2019
Fongsamout, Davanh	3/13/2019
Gauker, Brian	3/17/2019
Gonzalez, Carmelo	3/17/2019
Kuka, Ousman	3/17/2019
Mintre, Yempabou	3/17/2019
North, Clyde	3/17/2019
Tummelson, Erik	3/17/2019
Bertch, Lawrence	3/18/2019
Lambe, Daniel	3/20/2019
Thornton, Quentin	3/20/2019
Verret, Shane A	3/20/2019
Rivera, Carmen	3/25/2019

SECOND - FOURTH

Decio, Nicholas	1/27/2016
McChessney, Jeffrey A	2/3/2016
Basiouny, Mohamed T	2/10/2016
Simpson, Dennis W	2/15/2016
Watkins, Donnie S	2/25/2016
Brighton, Jim	2/29/2016
Sumrell, Warren G	3/2/2016
Tomaev, Marat D	3/21/2016
Hale, James A	1/25/2017
Hirschberg, John S	2/1/2017
McDonald, Robert	3/1/2017
Dennison, Leroy H	3/8/2017
Buerk, Thomas	3/9/2017
Willis, Ricky L	3/16/2017
Wiles, Travis	3/29/2017
Trent Sr., Rodney O	1/1/2018
Whaley, Scott	1/10/2018

SECOND - FOURTH

Brown, Larry	1/11/2018
Malone, Colby	1/29/2018
McCowan, Devon	2/5/2018
Platt, Charles	2/13/2018
Holland, Todd	2/20/2018
Pruett, Wayne	2/28/2018
Helmes, Christopher	3/6/2018
Weindt, Jason	3/6/2018
Smith, Christopher	3/13/2018
Easley, Kevin	3/21/2018
Hartman, Ty	3/21/2018
Hester, Barry	3/28/2018

FIFTH - NINTH

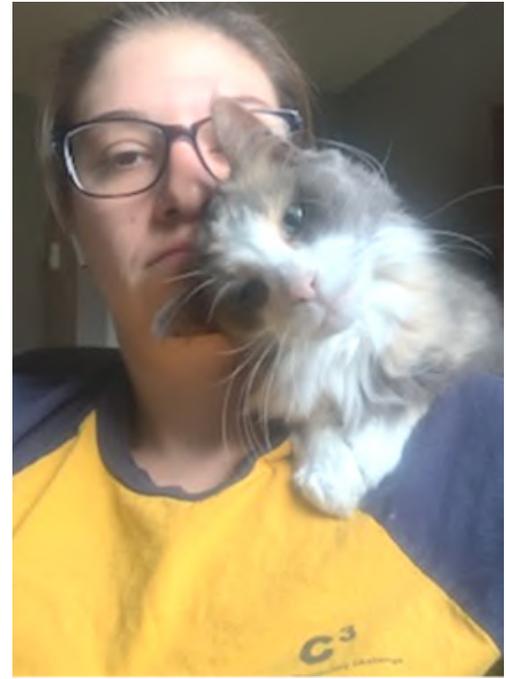
Small, Charles B	1/4/2011
Hresko, Edward G	3/7/2011
Smith, Aaron R	3/7/2011
Hovanec, Michael	3/29/2011
White, Gregory L	1/16/2013
Shannon, Derrick M	2/7/2013
Krosnowski, Brian F	2/18/2013
Wilhelm, Douglas E	2/18/2013
Mendoza, Elmer Y	2/21/2013
Talton, Anthony S	2/25/2013
Heusner, Dean Willard	3/12/2013
Allen, Patrick L	3/21/2013
Carle, James D	1/7/2014
Burd, Zachary D	2/17/2014
Vollbrecht, Kris	3/4/2014
Caputo, Matt Lee	3/10/2014
Roach, Christina L	3/11/2014
Huggins, Calvin L	3/12/2014
Wilson, Matthew D	3/20/2014
Brough, Kasey L	3/31/2014
Wright, Joshua H	1/5/2015
Adams, Kenard L	1/21/2015
Shearer, Gary D	1/26/2015
Audette, Joseph R	3/3/2015
Williams, Thomas	3/10/2015
Taflinger, Lawrence R	3/30/2015

TENTH - NINETEENTH

Ivashchuk, Vasiliy Y	3/31/2003
Rhoads, Jason W	2/2/2004
Johnston, Kimberly D	3/22/2006
Sweeney, Ronald J	2/14/2008
Kearnes, Douglas G	1/21/2009
Goshorn, Michael E	3/16/2009
Minton, Karen L	1/6/2010

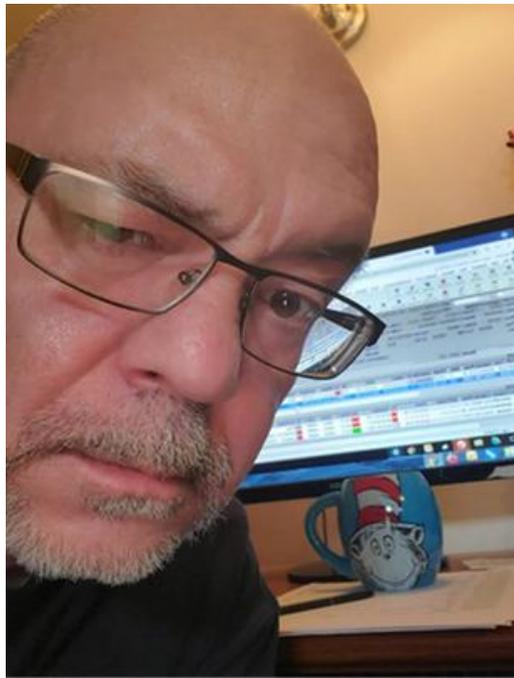
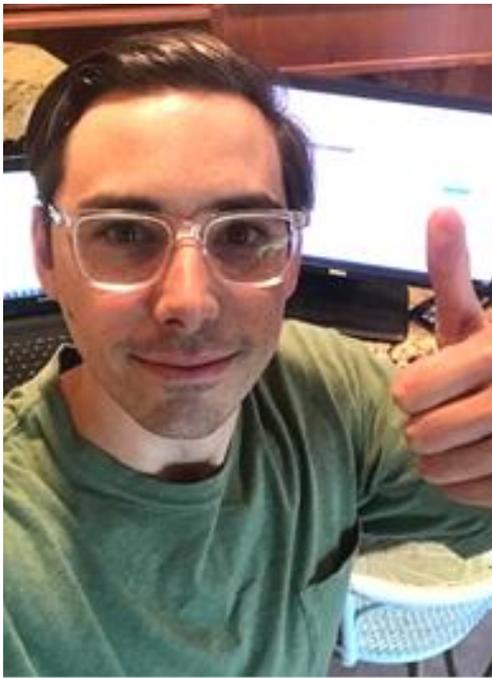


Happy
NAPAAversary!



NAPA
(At Home)
SNAPS





NAPA
(At Home)
SNAPS



THANK YOU ALL FOR YOUR DEDICATION!

"In these trying times, it is good to know that there are men and women out there who will do what is needed without fail and without complaint. Everyone in the safety department is proud to support you in that effort. Without you our lives as we know it would come to a grinding halt. You are our heroes, make us proud!"

- Anthony Cloud, Safety Manager

"Our Drivers are doing incredible things to get our country through a terrible situation. Despite everything they are facing, Drivers are working harder than ever to make sure people have what they need. I'm very thankful every day for what they are doing and I am proud to support them in their efforts."

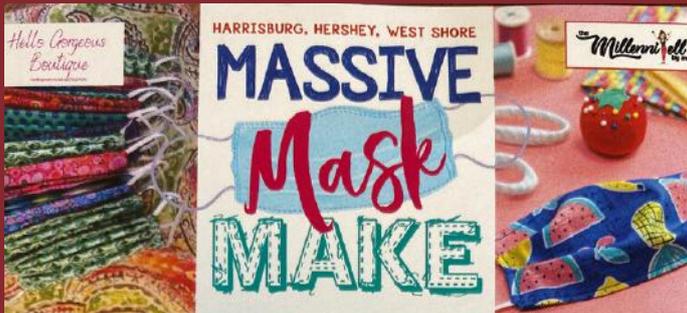
- Quinn McAndrew, Marketing Manager

"THANK YOU for your dedication and professionalism while working on the frontlines making sure we as a nation have the goods and supplies we need during this crisis. We are grateful for your efforts and hard work. Stay safe and well!"

- Strategic Comp,
NAPA's Workers Compensation Carriers

"Thank you to all the Drivers during this state of COVID-19. If it wasn't for you, we as consumers, wouldn't have the food and necessities on the shelf to purchase."

- Ginger Bosworth
PNC Bank



Thank You

for protecting us on the front line!
Your courage keeps us strong!
We would love to see your mask photos in the fb group above.

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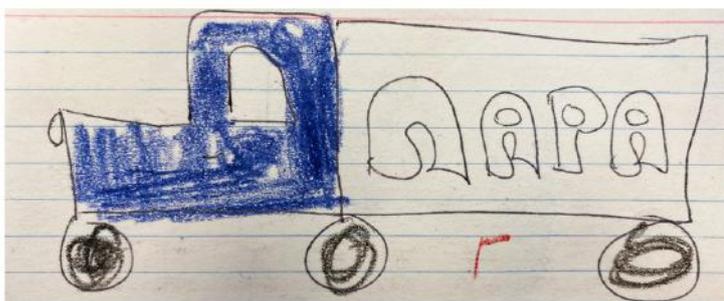
Shouting Out
Me!

podcast hosted by penwatch.org
@millenniYellbyme! #millenniYelling

Thank you Massive Mask Make for donating masks to our Drivers and onsite team members.

Massive Mask Make was created by two local boutique owners who teamed up to create masks for essential workers across South Central Pennsylvania.

Check out their Facebook page, called the [Massive Mask Make](#) to learn more about them.



Thank you for being an essential worker and bringing the American People what they need without you we would be lost Thank you

Jacob Maxwell
Boy Scout

FOREVER
NAPA Transport
4800 E. Trindle Rd
Mechanicsburg PA
17050

Stay
Strong
NAPA